CRIS to ENSEMBLE DIFFERENCES

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| --- | --- |
| Purpose | The purpose of this document is to provide the changes to EASE ordering to support the billing conversion from CRIS to Ensemble. The document addresses the changes in Pre-Order / Order for Specifics regarding the EASE LSR system, EASE system navigation and EASE Pre-Order / Order entry details can be found in the EASE LSR User Guide. |

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**Modifications to document**

|  |  |
| --- | --- |
| 9/22/2023 | Initial draft |
|  |  |
|  |  |
|  |  |

# **PRE-ORDER**

|  |  |
| --- | --- |
| Introduction | The following fields have been modified to support the transition from CRIS to Ensemble billing system. |

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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Appointment Scheduler | |  |  |  | | --- | --- | --- | | EASE | | Modification | | Form | Field |  | | ASQ | FEAT\_PP | FEATURE will now be provided as a FEATURE / PRICE PLAN entry instead of a USOC.  12 digit alpha numeric |   ***Please Note****: Feature / PP are not required to schedule an appointment. However, the addition of Feature / PP ensures that the allotted time can accommodate the order request.* |

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Customer Service Inquiry | |  |  |  | | --- | --- | --- | | EASE | | Modification | | Form | Field |  | | CSR | FEATURE | FEATURE will now be provided as a FEATURE / PRICE PLAN entry instead of a USOC.  12 digit alpha numeric. [CSR Examples](#_CSR_EXAMPLE) | |

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Service Availability | |  |  |  | | --- | --- | --- | | EASE | | Modification | | Form | Field |  | | SAQ | FEAT\_PP | This service is not in scope and will not return Feature / Price Plan data. It will continue with USOC.  The equivalent service with Feature Price Plan will be available from the Order Form External Services Menu – [Available Services](#_AVAILABLE_SERVICES). | |

# ORDER

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| ORDER field changes | The following fields have been modified to support the transition from CRIS to Ensemble billing system.   |  |  |  | | --- | --- | --- | | EASE | | Modification | | Form | Field |  | | LSR | TOS | TOS will now be four digits with dashes padded at the end.  Example:  Unbundled Loop has TOS of 1, 2, and 3  And will now be 1---, 2---, and 3--- | | LSR | PON | HSI related orders must have a PON starting with DSL | | LSR | PROJECT | HSI related orders must have an entry in PROJECT | | LSR | PROJINDR | HIS related order must have a project indicator. Identifies that the project is either a customer or provider project.  VALID Values:  A = Customer project  B = Customer/provider project. | | CENTREX RESALE | FEATURE | FEATURE will now be provided as a FEATURE / PRICE PLAN entry instead of a USOC.  12 digit alpha numeric | | RESALE | FEATURE | FEATURE will now be provided as a FEATURE / PRICE PLAN entry instead of a USOC.  12 digit alpha numeric | | PORT SERVICES | FEATURE | FEATURE will now be provided as a FEATURE / PRICE PLAN entry instead of a USOC.  12 digit alpha numeric | |

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| --- | --- |
| Pair Bonding information | Pair Bonding HSI orders will   * Continue to reserve two telephone numbers in Pre-Order. * Continue to cross reference each line’s telephone number with the /BCCR NPA-NXX-LINE data in FEATURE DETAIL * Continue to identify the network technology indicator (/NTI V2V) for the HSI requested. * The second line of a pair bonded HSI order will continue to submit the line level Feature and the same HSI feature used on the first line. |

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| --- | --- |
| CENTREX COS | CENTREX RESALE FORM   * Centrex Resale Form has product identification associated with COS field. These elements will remain unchanged.   + E.g. C21XX, RH2XX, RHCXX, RHBXX, RH2XX, etc. |

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| --- | --- |
| Number Porting | The existing edit requiring full AN will be relaxed. You may continue sending the full AN if known. |

# POST ORDER

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| POST ORDER field changes | The following fields have been modified to support the transition from CRIS to Ensemble billing system.   |  |  |  | | --- | --- | --- | | EASE | | Modification | | Form | Field |  | | PSON |  | The Pending Service Order Notification will be returned and will continue with the USOCs used on the provisioning order. | | LR (RT Z) |  | The Completion Notices will be returned and will continue with the USOCs used on the provisioning order. | |  |  |  | |

# CSR EXAMPLE

## CSR RESPONSE USOC

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | 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 |  |  | | CCNA | A07 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **CSI\_RESP** | | | | | | | | | | | | | | | | | | | AN | 303-555-1212-620 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | ATN | 3035551212 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | AGAUTH | Y |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | DATED | 20230921 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | CS | 1FB |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **SVC\_ADDR\_GRP** | | | | | | | | | | | | | | | | | | | SANO | 123 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | SASD | E |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | SASN | MAIN |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | SATH | ST |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | CITY | DENVER |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | STATE | CO |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **RESP\_STATUS\_GRP** | | | | | | | | | | | | | | | | | | | RESPC | 27 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | RESPD | Transaction Successful. |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | PRESPC |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | PRESPD | OBAN: 999999999 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **CSI\_LIST\_INFO** | | | | | | | | | | | | | | | | | | | LISTNM | SOUPCAN SWIMMER |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | LISTADR | 123 E MAIN ST, DENVER, CO |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **LIST\_INSTRUCT\_GRP** | | | | | | | | | | | | | | | | | | | LTN | 3035551212 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **LIST\_ADDR\_GRP** | | | | | | | | | | | | | | | | | | | LANO | 123 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | LASD | E |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | LASN | MAIN |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | LATH | ST |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | LALOC | DENVER |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | LAST | CO |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **LIST\_NAME\_GRP** | | | | | | | | | | | | | | | | | | | LNLN | SWIMMER |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | LNFN | SOUPCAN |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **CSI\_DIR\_INFO** | | | | | | | | | | | | | | | | | | | RTY | LML |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | LTY | 1 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | STYC | SL |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | TOA | BP |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **CSI\_INFO** | | | | | | | | | | | | | | | | | | | WTN | 3035551212 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | NAME | SOUPCAN SWIMMER |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | PIC | 0999 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | LPIC | 0999 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **LFID\_GRP** | | | | | | | | | | | | | | | | | | | LFID | LN |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | LFIDDATA | SOUPCAN SWIMMER |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | FFID\_GRP | | | | | | | |  |  |  |  |  |  |  |  |  |  | | **FFID\_GRP [1]** | | | | | | | | | | | | | | | | | | | FFID | RTY |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | FFIDDATA | LML |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **FFID\_GRP [2]** | | | | | | | | | | | | | | | | | | | FFID | LTY |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | FFIDDATA | 1 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **FFID\_GRP [3]** | | | | | | | | | | | | | | | | | | | FFID | STYC |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | FFIDDATA | SL |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **FFID\_GRP [4]** | | | | | | | | | | | | | | | | | | | FFID | LTN |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | FFIDDATA | 3035551212 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **FFID\_GRP [5]** | | | | | | | | | | | | | | | | | | | FFID | TOA |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | FFIDDATA | BP |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | FEAT\_PP\_GRP | | | | | | | |  |  |  |  |  |  |  |  |  |  | | **FEAT\_PP\_GRP [1]** | | | | | | | | | | | | | | | | | | | FEAT\_PP | 1FB |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | FEAT\_PP\_QTY | 1 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | FEAT\_PP\_RI | 0.00 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **FFID\_GRP** | | | | | | | | | | | | | | | | | | | FFID | TN |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | FFIDDATA | 303 555-1212 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **FEAT\_PP\_GRP [2]** | | | | | | | | | | | | | | | | | | | FEAT\_PP | AYK |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | FEAT\_PP\_QTY | 1 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | FEAT\_PP\_RI | 0.00 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **FFID\_GRP** | | | | | | | | | | | | | | | | | | | FFID | TN |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | FFIDDATA | 303 555-1212 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **FEAT\_PP\_GRP [3]** | | | | | | | | | | | | | | | | | | | FEAT\_PP | NNK |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | FEAT\_PP\_QTY | 1 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | FEAT\_PP\_RI | 0.00 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **FFID\_GRP** | | | | | | | | | | | | | | | | | | | FFID | TN |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | FFIDDATA | 303 555-1212 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **FFID\_GRP** | | | | | | | | | | | | | | | | | | | |  | |
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## CSR RESPONSE FEATURE

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# EXTERNAL APP DATA - EXAMPLE

## AVAILABLE SERVICES

